



**City of National City
Office of the City Manager**

Chris Zapata - City Manager

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June 12, 2005

Mr. John Nienstedt, President
Competitive Edge
2170 Fourth Avenue
San Diego, California 92101

RE: NATIONAL CITY COMMUNITY SURVEY

Dear John:

I am writing to express my appreciation for the recent survey work in National City. Your expertise is top notch as is your responsiveness. The information from the instrument has been extremely helpful in understanding resident needs and planning for the future.

Not many cities have the diversity of National City or an English, Spanish and Tagalog requirement. I was greatly impressed with your firm's ability to complete this multi-lingual and culturally sensitive request. We will be taking the results and using them to chart a new course for our community – especially as it relates to police and fire services.

Again, thank you for your professionalism and quality product.

Sincerely,

Chris Zapata
City Manager

C: Lin Wurbs, Assistant City Manager